

To: Scott Kelly (Shade Engineering)

Re: Recent Building Project at Applecross SHS

I would like to convey our thanks and appreciation for the professional manner in which you managed the recent construction of the large barrel roofed structure at our school. The project was handled proficiently at all stages from the original design process through to handover, with efficient communication and liaison throughout. The end product is practical, visually attractive and in line with the school's overall architectural appearance. We believe that the height of the roof and its large span is in fact more impressive that we had imagined.

In particular, we were impressed with your ability to listen to our vision and provided various options, even to the point of suggesting an alternative contractor for portions of the work which were not within your company's area of expertise. The speed and efficiency of your quoting system was remarkable and the various options we were presented with assisted us in our decision making.

Construction work on a school site, during the school year, presents complexities relating to issues such as student safety and requirements to complete work during "out of hours" times. We were impressed that the work was completed within a clearly defined, finite time period, that had been chosen to coincide with the school term holidays. Lead, preparatory work, prior to the main construction period was carried out on weekends and after school hours, to maximise the effective use of the holiday period. This careful planning and adherence to timelines allowed the project to be handed over on time, with the least interruption to the school's operation and virtually no inconvenience to student movement, through what is a central traffic area at our school. At all times the construction area was appropriately fenced while work was proceeding, but opened up, with reduced areas fenced-off when possible. This attention to detail meant that school staff did not ever have to worry about special supervision within the construction zone. In addition, the area was always kept clean and tidy, with no evidence of building dirt or rubbish left at the end of the project. In fact, the attention to site cleaning went beyond what we would have expected and our head cleaner commented very positively on this fact.

Based on our experience we would be happy to recommend your services to others and to schools in particular. Just this week the erection of two large architectural umbrellas was completed and the final product looks great. We appreciate that your workers were able to carry out this work during the school holidays and that there is now virtually no evidence of the work that was carried out. The site has been completely cleared and the umbrellas look exactly as pictured during the quotation phase.

Yours sincerely

Glenys Campbell
Deputy Principal

Sharon Morley

Manager Corporate Services

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